

## About us

Grosvenor House Nursing Home is a beautiful detached Victorian property set in stunning grounds nestled between the peaceful villages of Barnt Green and Alvechurch and is home to 25 residents who require that extra bit of care in their later years. We provide 24-hour professional nursing care by a qualified, dedicated onsite team of nurses and carers, backed up by other healthcare professionals such as GPs and pharmacists.

We are extremely proud of the fact that Grosvenor House has been recognised as a Top 20 Care Home in the West Midlands. Even more exciting for us was the fact that Grosvenor House was ranked as one of the top 3 best nursing homes in the West Midlands!

It is very satisfying and rewarding to get such great feedback and recommendations from the people that matter the most to us - our Residents and their families. We always strive to provide that 'Wow' feeling in all we do - whether it be in providing highly qualified clinical staff or compassionate care or engaging activities or enjoyable food in a warm homely environment.



*Grosvenor House has been recognised as a Top 20 Recommended Care Home in the West Midlands*



## Contact us

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Visit us [springviewcare.co.uk](http://springviewcare.co.uk)

Grosvenor House is registered and regulated by the Care Quality Commission (CQC)



**Spring View Care Ltd**  
Top 20 Recommended  
Small Care Home Group in the UK

Tutnall Hall is our sister home and specialises in general nursing, respite and palliative care and is located in the beautiful village of Tutnall, between Tardebigge, Burcot and Finstall.

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**Spring View Care**  
A UK Top 20 Recommended Small Care Home Group



## Grosvenor House

A Top Recommended Nursing Home in the West Midlands

Tel: 0121 447 7878

[www.springviewcare.co.uk](http://www.springviewcare.co.uk)



## Luxury Accommodation

We pride ourselves on the quality and luxury of our single and double rooms, most with en-suite facilities and some with their own private patios. We aim to make each room as personal and individual as possible for each resident. The communal spaces such as the lounges and dining rooms are equally welcoming and relaxing. The home is set in beautiful landscaped gardens and there is a lovely conservatory where families can come and spend quality time with their loved ones. During the summer, we regularly sit out to dine or have tea on the large covered patio area next to our Zen herb garden.

### Our Philosophy

We have a singular aim to ensure that Grosvenor House is a home where we ourselves and our parents would want to live. Our decisions are all based on this simple philosophy.



## Freshly Made Meals

Our food always receives outstanding feedback from residents and is regularly compared to 4 and 5-Star restaurants. Our experienced chef creates a wide range of balanced, nutritional dishes, prepared daily using the freshest local produce. Residents can choose to eat in the dining room, lounge or in the comfort of their own room. We also cater for any residents with special dietary needs or requirements.

## Passionate Care Staff

We recognise that it's the staff that provide the compassion, care and wellbeing. Our Directors and Registered Manager always take a direct personal interest in the recruitment, motivation, and personal development of our staff to ensure our quality of care is second to none.

We are a Top 20 Recommended Small Care Home Group in the UK. This award recognises the hard work, dedication and compassion of our ever cheerful staff who always go the extra mile to ensure the highest quality nursing care, comfort and happiness of our residents.

### Training and Development

We invest heavily in extensive training and development of our care staff. We refresh our staff's training every year to ensure it remains current and complies with all regulations.



## Our Dedicated Nurse Team

Grosvenor House specialises in providing Nursing, Respite and Palliative Care. We are registered to provide 24 hour professional nursing care with a team of qualified, dedicated registered general nurses and carers. We develop a personalised plan of care in collaboration with the resident, family, carer and where necessary health care professionals such as GPs and Pharmacists. We go the extra mile to ensure a stay with us is an enjoyable and restful experience for all.

## Engaging Activities

Activities form the basis of daily life. We have a full time experienced activities coordinator who provides frequent events, outings and occasions for residents, their families and friends, such as St Patrick's Day, Chinese New Year, Halloween, Guy Fawkes Day and of course a full schedule of events at Christmas and Easter.

We aim to encourage every resident to continue to maintain their own personal interests and hobbies. As our passionate activities coordinator puts it: "Anything and everything our residents would like to do, used to do, want to try something new; anything creative, anything relaxing, anything at all - we aim to support them to do". Activities provided include, gardening with raised beds for wheelchair access, birdwatching with over 30 different types of birds spotted by our residents, lively entertainment and singing, hands-on animal therapy mornings, relaxing pampering as well as art and craft sessions to name just a few.



## Optional Extras

Our local qualified hairdresser provides her services every Tuesday at the home. Chiropody and optician services are also available. We also have Wi-Fi internet access for residents. We welcome visitors at all times with or without an appointment. If you would like further information or to arrange a visit please contact Mercy our registered care home manager, on 0121 447 7878.

